



## **New Connection Management System**

### (User Manual – Ver 1.0) (In English)

To apply for a new connection, consumers must first visit the Bijali Mitra web application and create a new registration.

### Step A:



Later, click on "First Time User Register", and the following page will open.

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### Step B :

Please fill in the required fields and click on the submit button. An OTP will be sent to the mobile number you provided.

Consumer Name *		User Name *	
Name	2	Username	2
Date of Birth		PinCode (ZipCode) *	
Date of Birth	2	Pin/Zip Code	2
Password *		Confirm Password *	
Password		Confirm password	<b>A</b>
MobileNo	٩.	Email address	
number and one special char	acter.(Eg:- n	nyPassword@1)	,one
MobileNo	6	Email address	
Security Question 1 *		Answer 1 *	
Select Question 1	~	Answer 1	
Security Question 2 *		Answer 2 *	
Colort Overting 0	~	Answer 2	
Select Question 2			
Select Question 2			
ck to Customer Login			Submit
ck to Customer Login			Submit
ck to Customer Login the OTP and click on Register.			Submit
ck to Customer Login the OTP and click on Register.			Submit



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Step C :

log in using your created username and password.

	Consumer Login
2	Login Name <u>*</u> ManjunathDK
	Your password <u>*</u>
	HLZG
	LOGIN

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As soon as you log in, the following page will be displayed.



- Click "Register Application", if you are applying for a new connection.
- Click on "Register Account No", if you already have an existing connection.



### Step 1 - Office Details

1) Fill office details either by selecting appropriate office (or) By entering a valid neighbor's K No.



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### Step 2 - Type of Connection

1) Select the Request Type details (Temporary or Permanent)

### 2: Type of Connection

Request Type*	~	Select Request Type	~	Application Reg Date*	01-02-2025
Locality Type*	~	Select Locality Type	$\checkmark$		

### Step 3 - Applicant Details

Enter applicant details like: Name, Father/Husband Name, Full Address, District, STD Code, Landline Mobile No., E-Mail and Status of Applicant (Tenant, Owner or Occupier).

3: <u>Applicant Detai</u>	s							
Applicant Type *	•	Select 🗸	Name*	*	Name	Father / * Husband Name		Select V
Applicant			Applicant			DOR		
Gender*	*	Select ~	Category*	*	Select ~	000		Date of Birth
House No. *		House/Flat/Shop No	Landmark *	9	Landmark	Street/Mohalla*	A	Street/Mohalla
Constituency*	9	Constituency	District*	0	Select District 🗸			
Locality*	0	Area	Pincode	9	Pin	STD Code	C	STD Code
Mobile No *	٥	Mobile No.	E-Mail		E-Mail	Phone	C	Phone No.
Status of	~	Select Status of Applicant	Minority	~	Select Minority Community ~			

### **Step 4 - Connection Details**

Select your Purpose of Supply(Office, Cinema Hall, Clinic etc.,) then make selection for required Load Units(HP/KW) then enter Applied load and contract Demand (KVA)

#### 4: Connection Details

Purpose of Supply*	~	Select Purpose of Supply	$\sim$	Category *	~	Select Category	~
Sub Category *	~	Select Sub Category	~	Load Units *	~	Select Load Unit	~
Applied Load *	0	Load		Phase *	~	Select	~
Character of Service*	~	Select	$\sim$	Is Seasonal			
If Govt. / Private / PHI	~	Selŧ ∨					

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### Step 5 - Bank Details

Enter your Bank Account Details like, Bank Name, Account Type(Current, Savings, Other) along with IFSC Code and Account Number.

5: <u>Bank Deta</u>	ils								
Bank Name	4	Select Bank			~				
Account Type	•	Select Account Type 🗸 🗸	IFSC	4	Select IFSC	~	Account No.	4	Account No.
Aadhar No.	<b>@</b>	Aadhar Number	Bhamashah No.	<b>£</b>	Bamasha Number		PAN No.	4	PAN No.
GSTN No.	4	GSTN No.	Astha No.	<b>£</b> 2	Astha Number		Sanstha Adhar No	<b>£</b> 3	sanstha Number

### Step 6 - Ownership of Meter

Make selection for Meter Ownership provided by JVVNL or by the Applicant him/her self.

6: Ownership of Meter

#### **Ownership of Plant/Line**

○ Applicant



### Step 7 - Required Documents and Save Application

Upload Required documents for New Connection Submit the application.

8: <u>Requ</u>	ired Documents							
	Scanned Signature of Consu	umer		View	Choose File No file chosen			
	Any of the following docume	nts for Identity Proof: *		View	Choose File No file chosen			
	Rashan Card/ Driving Lice	ence/ Voter ID/ PAN Card/ Aadha	r Card					
	Jan AdharNo *	Jan AdharNo	Upload Document	View	Choose File No file chosen			
	Any of the following docume	nts for Ownership (In case of Ow	/ner):	View	Choose File No file chosen			
	Title deed(Registry)/ Mortgage Deed/ Patta/ Sale Deed/ Allotment letter/ Court Order/ In rural areas, certificate issued by Revenue Authorities/ Possession letter issued by local bodies or any other Government							
	Dept. etc/ Site map indica	ting location of the premises, me	tering equipment's etc.					
	Self Certification of electrical	installation:		View	Choose File No file chosen			

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NOTE: T	he following two points are re	quired in order to upload any one fi	ile is mandatory.							
	1: Affidavit from landlord on Re	50 Non Judicial Stamp (In case of Te	View	Choose File No file chosen						
	2: Indemnity Bond on Rs 500 Non Judicial Stamp (In case of Occupier OR If owner consent is not there) *									
	Other Documents (Optional )	Document Name	Upload Document	View	Choose File No file chosen					
			ee for the Terms And Condi	itions						
		EsbA3	C							
	Submit Application Clear									

After Submitting the application you will get unique Application ID and this will be used for tracking the application status.

✓ Application Registration Status and A…	-	r,	×
Dear Mdk Your Application has been Submitted Successfully. Your Application ID is 320241000000.			
For Processing this application, (i) It will be verified by concerned official. (ii) Then you will be notified through SMS to registered contact number to make payment of Application Registr (ARF)	ation	Fee	
Which is mandatory (To see ARF click on Download Challan).			
<b>Note :</b> As per SOP if no extension of service line involved your connection will be preferably released within : <b>Metro City</b> , <b>15</b> days if in Municipal Area, <b>30</b> days if in Rural Area.	7 da	ys if	in

#### Application Summary

Name : Mdk Required Load : 0.0 (KW) : 25.0 (HP) : 0.0 (KVA)

After filling in all the required data, verify and submit the application. An Application ID will be generated. This Application ID is to be used for tracking your application on Bijlimitra, and users may also make payments online on Bijlimitra for new connection applications.

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### **Payment Process :**

The following outlines the process for paying your Application Registration Fees (ARF) and Demand Notice.

Online payments can be made in two ways.

- 1. Registered User
- 2. Guest user Payment through Quick pay (select NC Payment )

1. Registered User : Please follow the flow outlined below for registered users.

- Login to your account >> New connection >> Service Payment >>
- Select your Application ID
- Select pay Towards option (ARF / Demand Notice)
- Click on proceed to Pay
- Click on "Click here to select payment mode".
- Select your payment mode and click on "Make Payment for ₹ "

8	New Connection	✓ Online Payment		
	<b>∦</b> Home	Application ID *		Name
	₹ Service Payment	320241000000	~	å MDK
		Mobile No		Amount
		<b>%</b> 7022330414		₹ 200
╞	Track Application	Pay Towards		
-	⊠Notifications	ARF	*	
	Documents			
	Payment History			Proceed to Pay
	Click here to sele	ct payment mode		n Galeway
(	Credit / Deb	oit Cards	>	
	Net Banking	g	>	
			>	
	<b>₹</b> Wallets		>	
	QR		>	Make Payment for ₹
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- 2. Guest user Payment (Goto :-https://www.bijlimitra.com/ and Click on Quick Pay)
- \* Open bijalimitra application
- \* Click on "Quick Pay
- \* Click on "Pay your Demand Notice / Service Payment Online
- \* Enter Application ID and Submit.



### Service / Demand Payment

### Application ID .\*

Enter Application Id

SUBMIT

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### After submit and select pay towards (Application fees/demand Pay)

Quick Pay / NC Payment			0
Application ID * 2113210000002	Quick Pay	Complaints (Register / Track)	Energy Tips
SUJANA AND ENGNEETING CO		( <b>*</b> +1)	
9093083248	паск Аррисацон	voor step neduest	New Connection
Select Pay Towards ~	Consumption Cal	culator	No or
SUBMIT BACK	Download on the App Store	Download on Google play	
		Are to	•/ //
Quick Pay / NC Payment			
Ouid: Pay / NC Payment	Quick Pay	Complaints (Register / Track)	Energy Tips
Application ID * 2113210000002 SUJANA AND ENGNEETING CO	Quick Pay	Complaints (Register / Track)	Energy Tips
Oujed. Ray / NC Payment          Application ID *         2113210000002         SUJANA AND ENGNEETING CO         9093083248	Quick Pay	Complaints (Register / Track)	Energy Tips
Application ID *         2113210000002         SUJANA AND ENGNEETING CO         9093083248         Demand Pay	Quick Pay	Complaints (Register / Track)	Energy Tips
Ourick Ray / NC Payment  Application ID * 2113210000002  SUJANA AND ENGNEETING CO  9093083248  Demand Pay  ¥ 9475	Quick Pay Quick Pay Track Application	Complaints (Register / Track) Complaints (Register / Track) Door Step Request	Energy Tips New Connection

Proceed for payment after entering the details

- Click on "Click here to select payment mode".
- Select your payment mode and click on "Make Payment for ₹ "

# Billdesk Payment Gateway

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••••	Credit / Debit Cards	>
	Net Banking	>
		>
₹₽	Wallets	>
	QR	>

Make Payment for ₹

### How to Track Application Id

Online payments can be made in two ways.

- 1) Registered User
- <sup>2) Guest user</sup> S Manuals Under TN 99.
- 1) Register user to track application

Login on "(URL:-https://www.bijlimitra.com/custumerLoginPage)"

Ø	Consumer	Ð	Vew Connection / Name / Tariff / Load or Demand Change Application tracking.								
Ø	Service Request	ervice Request		Name Change	Tariff Change	Load/Demand Change					
<b>=</b> )	New Connection	€									
-	希 Home										
-	₹ Service Payment		Track New Application :	3202410000000	Search						
-	& Register Application										
ŀ	Track Application										
-	Notifications										
	Documents										
-	Payment History										

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III Application Status for Application ID - (3202410000000)							
Application Phases	Application Status	Assigned To					
Application Registration	Completed						
Update Application	In-Progress	CCD					
Application Routing	Pending						
Site Verification	Pending						
Application Approval	Pending						
Deposit Approval	Pending						
Demand Details	Pending						
Demand Approval	Pending						
Deposit Acceptance	Pending						
SJO Approval	Pending						
SJO	Pending						
SJO Acceptance	Pending						
SCO (SCO & Meter Details)	Pending						
SCO (Master & Location Details)	Pending						
Tariff Approval	Pending						
SCO Approval	Pending						
	Back						

### 2) Guest user to track application

- Goto :- <u>https://www.bijlimitra.com/</u> and click on Track Application / Vigilance
- Click on Track Application
- Click on New connection.
- Enter your Application ID and click on Submit.
- Now you can see your application status.



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Track Application
NEW CONNECTION
NAME CHANGE
TARIFF CHANGE
LOAD CHANGE VIGILANCE

	Track Application
-	Application Number / Old Application Number.* 3202410000000
	SUBMIT
	BACK

I Application Tracking : 3202410000000									
Application ID / Old Application ID	Reg. Date	Name	Load(Kw)	Load(Hp)	Tariff Desc.	Nature Of Inst	Locality	Application Status	AssignedTo
3202410000000 / null	01-02- 2025	MDK	0	25		SMALL INDUSTRIAL POWER	CMC And Urban Local Bodies	Update Applictaion	CCD
4 · · · · · · · · · · · · · · · · · · ·									

BACK

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